# **KEY FACTS:** ASIA, MIDDLE EAST & AFRICA (AMA)

### FOUNDED:

In 1853, Levi Strauss opened a wholesale dry goods business in San Francisco that became known as "Levi Strauss & Co." Seeing a need for work pants that could hold up under rough conditions, he and Jacob Davis, a tailor, created the first jean.

And in 1965, Levi Strauss Far East was established, beginning the company's expansion into Asia. Thirty years later, the company set up its regional headquarters in Singapore.

#### TODAY WE ARE:

One of the world's largest brand-name apparel companies and a global leader in jeanswear. We market jeans, casual wear and related accessories for men, women and children under the Levi's<sup>®</sup> and Dockers<sup>®</sup> brands in the region.

# **ASIA, MIDDLE EAST & AFRICA BUSINESS**

The Asia, Middle East and Africa (AMA) region is an economic powerhouse that offers tremendous opportunities for our business. With 3,100 employees and retail staff, we're driving growth in the region as a critical strategic priority for the company.

#### **HEADQUARTERS:** Singapore

LEADER: Roy Bagattini, President, Asia, Middle East & Africa

EMPLOYEES: 3,100 office employees and retail staff operate across AMA

#### FY 2015 NET REVENUES: US\$751.60 million

**GLOBAL OPERATING MODEL:** Matrix organization structure with two dimensions – **Pillars** (Brands; Commercial Operations; and Global Retail) and **Regions** (Asia, Middle East & Africa; Americas; Europe)

- Brands Both the Levi's<sup>®</sup> and Dockers<sup>®</sup> brands are responsible for creating emotional connections with consumers. Through innovative product design, advertising, marketing, merchandising, and other carefully crafted brand experiences, our brands drive the consumer loyalty that is essential to our success.
- **Commercial Operations** is the engine that drives our brands, and facilitates more consumer touchpoints than any other part of our organization. In AMA, Commercial Operations takes the brand vision and executes it flawlessly for consumers shopping in the wholesale and retail channels.
- Global Retail delivers a consistent and compelling consumer experience across the globe, develops leading retail capabilities and talent, and
  creates a culture of innovation focused on excellence across franchise, company-owned stores and online.
- Regions consist of three geographic organizations: Asia, Middle East & Africa; the Americas; and Europe. This dimension places a greater focus
  on our regions and local markets to execute our global brand strategies and ensure we are connecting with our consumers at critical points
  along the way.

#### **RETAIL FOOTPRINT:**

In AMA, we oversee the sales of Levi's<sup>®</sup> and Dockers<sup>®</sup> products in approximately 18 countries through a wide variety of retail formats: department stores, specialty retailers, online sites, 1200 franchise stores dedicated to our brands, and 179 of our own company-operated stores (as of November 29, 2015).

#### SOURCING:

We source our products primarily from independent contract manufacturers in more than 20 countries in AMA, which are all listed on **www.levistrauss.com**. We require all third party contractors and subcontractors who manufacture or finish products for us to comply with our code of conduct relating to supplier working conditions as well as environmental and employment practices. In addition, we require our licensees to ensure that their manufacturers also comply with our requirements. No single country accounted for more than 20% of our sourcing in 2015.

## **ICONIC BRANDS**

**The Levi's**<sup>®</sup> **brand** epitomizes classic American style and effortless cool and is positioned as the original and definitive jeans brand. Since their inception in 1873, Levi's<sup>®</sup> jeans have become one of the most recognizable garments in the world — reflecting the aspirations and earning the loyalty of people for generations. Today, the Levi's<sup>®</sup> brand continues to evolve, driven by its distinctive pioneering and innovative spirit.

The Dockers<sup>®</sup> brand has embodied the spirit of khakis for more than 30 years. Since its introduction in 1986, the brand has been perfecting the khaki and the essential goods to go with them. The brand focuses on men, celebrating the reemergence of khakis as the go-to versatile pant. The brand also leverages its khaki expertise to deliver a range of women's products targeted at consumers in selected key markets.



# OUR COMMITMENT TO SUSTAINABILITY

We try to embed sustainability into everything we do. From promoting the growth of sustainable cotton to changing how consumers care for their clothes, we take a lifecycle approach to understand how we can reduce the impact of our products. We are pioneering practices to reduce the use of energy, water, chemicals and other materials in the apparel industry. We can't do this alone, but by taking innovative actions and partnering with others throughout the industry, we can help drive change and reduce our overall environmental impact.

## **INNOVATION**

At Levi Strauss & Co., we thrive on innovation. By making products that last, we've taken a serious approach to sustainability — one that began more than 140 years ago when that first rivet-reinforced blue jean was crafted. And more recently we've built on that legacy with a scientific approach to making our product life cycle even more sustainable, leading to innovations like the Water<Less<sup>™</sup> process. Innovation is part of our heritage, and we continue to drive innovative thinking across our business.

# **OUR COMMITMENT TO SOCIAL RESPONSIBILITY**

For 163 years, Levi Strauss & Co. has sought to bring the pioneering values of **empathy**, **originality**, **integrity and courage** to life in how we make our products, run our company and take bold stands on the issues of our times. We strive to take bold positions, occasionally supporting potentially unpopular causes because we know they make a difference, and we continue to break new ground with best practices in corporate social responsibility. In 1991, we created our supplier code of conduct making us the first multinational apparel retailer to create a comprehensive set of principles, that define labor, health, safety and environmental guidelines to help ensure the safety of apparel workers and communities in which they live and work. They specifically address issues of child labor, forced labor, disciplinary practices, working hours, wages and benefits, building integrity, freedom of association, discrimination, and health and safety.

# **GIVING BACK TO THE COMMUNITY**

Guided by our values, Levi Strauss & Co. has been giving back to communities for 163 years through employee volunteering, corporate sponsorships and the Levi Strauss Foundation. In 2015, more than 800 employees in AMA gave over 1,400 volunteer hours on more than 17 projects. During the same year, our company's total giving in the region between corporate sponsorships, Levi Strauss Foundation grants and employee volunteerism was US\$1.27 million.

#### FIND OUT MORE ABOUT OUR CORPORATE INFORMATION

Visit our corporate website: http://levistrauss.com